The following program is pending approval for deactivation from the TCC Board of Trustees, Texas Higher Education Coordinating Board (THECB), and Southern Association of Colleges and Schools Commission on Colleges (SACSCOC).

Effective September 1, 2026, new enrollments will not be accepted.

Information Technology: Computer Support Specialist (Customer Service/Call Center/Teleservice Operations)

CSSC.T002.UG
Level 1 Certificate

STEM Pathway
Learn more about Computer Support Specialist

Program Student Learning Outcomes

This certificate is ineligible for Federal Financial Aid, including Federal Pell Grants. Please visit Student Financial Aid Services for other financial aid options.

Program Requirements

First Year

Fall Term

- Meet with your Career Advisor
- CPMT 1403 - Introduction to Computer Technology
- ITNW 1408 - Implementing and Supporting Client Operating Systems

Spring Term

- Meet with your Career Advisor
- ITNW 1309 - Fundamentals of Cloud Computing
- ITSC 2346 - Computer Center Management
- ITSC 2439 - Personal Computer Help Desk Support (Capstone) *
- Apply for Graduation

Total Certificate Hours: 18
* Capstone must be taken in the last term.